

At Carlson Rezidor Hotel Group, we operate to high standards of performance and advocate socially and environmentally sustainable business practices. Our aim is to bring a positive benefit to the communities in which we operate through high quality services, economic growth, environmental protection, community involvement and employment.

In delivering this commitment, we endeavour to:

- Comply with all applicable legislation regarding labor, health and safety, human rights and the environment and strive to follow best practices in each of these areas.
- Continuously improve environmental performance and reduce the environmental impact of our activities, especially in the areas of energy, water, chemicals, resource consumption, and waste generation.
- Set sound environmental and social objectives, and integrate a process of review and reporting.
- Identify areas for improvement and innovation at the hotel level through a Responsible Business Action Plan and support the efforts of the Responsible Business Team in each hotel.
- Educate and facilitate for our employees to make a conscious decision in favor of environmental, ethical and social issues in their private and work lives.
- Inform and make it easy for our guests to participate in responsible business and environmental activities at our hotels.
- Work together with property owners to find innovative solutions that satisfy our economic, environmental and social objectives.
- Provide shareholders and investors with timely, accurate and transparent information on responsible business related risks and opportunities.
- Purchase products that have a reduced environmental impact during their life-cycle, from suppliers that demonstrate environmental, social and ethical responsibility.
- Take an active role in the international responsible business community, such as industry bodies, subscribe to international principles and take part in think tanks.
- Contribute to the local communities where we operate.